



TIMELESS

TOURS & TRAVEL

FOR THE DISCERNING TRAVELLER

SPECIALISTS IN: TURKEY, SPAIN, MOROCCO, PORTUGAL, SYRIA, JORDAN, ISRAEL OMAN, UAE/DUBAI, IRAN

SPRING EDITION 2010

*****CHECK IT OUT!***** *Timeless Tours has a new website!*

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*****What's News?!?!*****

This newsletter is sent to you with the greatest sadness and sympathy for our friend and long time tour leader Will Willis and his family for the loss of their two sons, Luke and Sam, late in June. Our warmest thoughts are with them.

Tourism in Syria and Jordan has increased greatly over the last couple of years but very few organised tours are available. Timeless has been sending individual passengers to these fascinating destinations for the last 15 years and we are now offering a **14 days/ 13 nights Syria and Jordan tour in April-May 2011**. This tour, organised jointly with Ozturk Boutique Tours will be a **small group (maximum 20)** led by our **popular and experienced tour leader Will Willis**. It can be **combined with our Gallipoli for Anzac Day tour and/or the May Grand Sultan tour (led by the famous Hamit Ozturk)**. More detail of the Syria/ Jordan tour and costs are on page two of this newsletter. Please contact us for a detailed pamphlet about the tour or download from our website.

Bookings for the **Ozturk Grand Sultan, Marvels of the East and Black Sea tours are all now open for 2011**; as well as our **Gallipoli for Anzac Day tour 2011**. Our 2010 Anzac Vietnam Vets tour was a great success. Read more about this on page four.

It's more than half way through the year and Timeless Tours are making a few changes! You'll be happy to know that **our website underwent re-development, or should we say 'surgery', and is now up and running again!** Rates are currently being updated for all our destinations for the winter period November –March and for 2011. The website does however look new and flashy (we think so) and we hope it makes browsing throughout the site a lot easier! Past newsletters are also available on the website. For further information, questions or queries please contact us; we'll be happy to help!

As always, a big thank you to all our loyal readers and travellers!

*And remember that comments on our newsletter and suggestions are always welcome. Email christina@timeless.com.au
The Timeless Team!*

Dial 1800 671 610 & speak to our friendly staff

****NEW 2011** 14 days/ 13 nights Syria & Jordan tour**

Organised and promoted jointly with Ozturk Boutique Tours



Tour dates

27 April– 10 May

Led by Will Willis

Tour costs per person

Double/ twin: \$3875

Single supplement: \$725

For further info please visit our website

www.timeless.com.au

... or call 1800 671 610

Home to Damascus, the world's oldest continuously inhabited city, Palmyra, with its stunning ruins in a desert oasis and Ma'aloula, where *Aramaic, the language of Christ*, is still spoken, *Syria has been a meeting place for 12,000 years*. Egyptian, Babylonian, Greek, Roman, Sumerian and Phoenician civilizations have left *a country rich in archaeological and cultural remains*. The bazaars of Aleppo, the Crusader fortress at Crac des Chevaliers, the waterwheels of Hama and the Roman sites of Bosra and Apamea are just some of the highlights in a country with a *living, breathing history*.

Jordan is a fascinating mix of ancient and modern, *offering ready access to the cultures* of Egypt, Israel, Iraq, Syria and Saudi Arabia. *Amman, the capital, is a modern, cosmopolitan metropolis* with many traces remaining of its rich past. The 'rose red city' of Petra, carved and built by the Nabateans 2000 years ago, is a must to visit. Mt Nebo, reputedly the burial place of Moses and nearby Madaba have mosaics and churches from relatively more recent times. Kerak is famed for its Crusader castle while *Jerash, covered by desert for a thousand years*, is one of the *best-preserved Roman cities* anywhere.

14 days/ 13 nights Itinerary (small group & special hotels):

Day 1: Arrive Aleppo. Meet and assist transfer to our hotel in Aleppo's old quarter.

Day 2: Full day sightseeing tour of Aleppo's souks, khans, Citadel and old quarter. Overnight at hotel in Aleppo.

Day 3: Drive from Aleppo to St Simeon with its lovely church set on a tree-covered hill. Return to Aleppo for overnight .

Day 4: Today we leave Aleppo and see the archeological sights at Ebla and Bara before our two nights stay in Hama.

Day 5: Visit Hama's ancient water wheels, the Roman city of Apamea and the stunning Crusader castle Crac des Chevaliers.

Day 6: Leaving Hama we drive across Syria's eastern desert to the oasis city of Palmyra where we overnight.

Day 7: We spend this morning in Palmyra's magnificent ruins before visiting Ma'aloula and reaching Damascus for two nights.

Day 8: A full day sightseeing including the Umayyad Mosque, Street called Straight, the bazaars, and the National Museum.

Day 9: Depart Damascus for the Roman city of Bosra before crossing the border into Jordan. We meet our Jordanian guide and driver, visit another ancient city at Jerash and reach Amman for a two night stay.

Day 10: After seeing Amman's major sites we visit Bethany and the Dead Sea. Bring your costume!

Day 11: Today we travel the ancient Kings Highway through Mt Nebo and Madaba to the 'Rose Red City' of Petra.

Day 12: A full day guided sightseeing tour of Petra and Little Petra. Wear good walking shoes! Our second night at Petra.

Day 13: We drive to Lawrence of Arabia's Wadi Rum for a four-wheel-drive jeep tour with local Bedouin. Overnight Madaba.

Day 14: Transfer to Amman International Airport for departure.

TO BOOK YOUR PLACE(S) on this great tour PLEASE ASK US FOR A BOOKING FORM... We'll be asking you for a 10% (of the total tour cost) per person non-refundable deposit to confirm your participation on the tour. Talk to us about best value flights to do the tour. **HURRY & BOOK NOW - FIRST BOOKINGS ALREADY RECEIVED.**

PHOTO COMPETITION WINNER!!!



WINNER OF OUR NEWSLETTER PHOTO COMPETITION
IS..... (drum roll)DENISE PLAYOUST!!!
CONGRATULATIONS!!!

Denise has won a \$100 gift voucher towards
her next trip with Timeless Tours!

Timeless Tours would like to thank all participants for
entering the competition.

Photo by: Denise Playoust. In Palmyra, Syria – a little local boy eager to show tourists his talents on a camel. Not quite sure the camel agrees with it!

****ON SALE NOW****

2011 OZTURK BOUTIQUE TOURS

Book now as 2010 tours filled quickly!

	Tour Dates 2011
Grand Sultan - May tour can be combined with Anzac and Syria/Jordan tours, Marvels of the East, Black Sea & Syria/Jordan tours	Start 10 May -Finish 26 May OPEN Start 31 May -Finish 16 June RESERVED TOUR Start 17 Sept -Finish 03 Oct OPEN
Best of Black Sea - Both can be combined with Grand Sultan and Marvels of the East tours	Start 28 May -Finish 06 June OPEN Start 27 Aug -Finish 05 Sept OPEN
Marvels of the East - Can be combined with Black Sea tour and, in September, with Grand Sultan tour	Start 05 June -Finish 15 June OPEN Start 04 Sept -Finish 14 Sept OPEN

****ON SALE NOW****

2011 GALLIPOLI FOR ANZAC DAY TOUR

Small group!

2011 dates and costs have just been updated and are available on our website

www.timeless.com.au

Please call us to make a booking or if you have any further questions or queries.

Tour program consists of:

- 5 days and 4 nights
- Tour starts and finishes in Istanbul
- Visiting Istanbul and Gallipoli battlefields for Anzac Day
- Our 15th year of Anzac Day tours
- In depth, small group—Maximum 20
- Experienced Aussie tour leader—8th Anzac tour
- Excellent English speaking professional Turkish guide
- Hotels - Istanbul's best views and boutique hotel in Canakkale

THE PERA PALAS HOTEL (ISTANBUL) RE-OPENS 01 Sept...

Istanbul's iconic Pera Palas Hotel is reopening after extensive renovations. Built in 1892, the hotel was originally the accommodation of choice for passengers on the Orient Express train. Agatha Christie wrote *Murder on the Orient Express* after she stayed there in 1930s. *The hotel was also important in Turkish history as Atatürk*, founder of modern Turkey, stayed there regularly while in Istanbul from late in WWI until the successful establishment of the Turkish Republic. Pera Palas is not in the 'old city' Sultanahmet district but is *in a great area near Beyoglu and Taksim*. Because it had become very dilapidated we did not sell Pera Palas for many years. If you would like to *sample this historic property*, rooms start at around AUD 400 per night. For those who don't want to stay there, make time to *pop in for afternoon tea!*

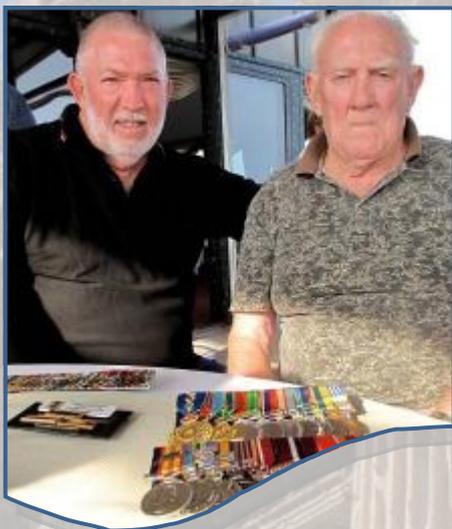
... AND SPEAKING OF THE ORIENT EXPRESS...

... See our *next newsletter* or watch our *website* for details of *2011 luxury rail journeys* including *Istanbul-Budapest* or vice versa and *Istanbul-Warsaw!!*

For more information on above tours call toll free: 1800 671 610 or (02) 9904 1239

...or visit our [website www.timeless.com.au](http://www.timeless.com.au)

VIETNAM VETS GO TO GALLIPOLI FOR ANZAC DAY 2010



Tom Yeo & Clem Kealy with medals



2011 Vietnam Vets Gallipoli for Anzac Day Group

'GALLIPOLI' *Poem by David Kibble*

I would like to visit Gallipoli because
of sepia images buried in my being.

To see them in living colour

Gallipoli of childhood memory,
insane symbol to glory.

Once a place that glorified war,
now one that celebrates peace.

Gelibolu,

Ataturk's words give

value to man's insanity.

*You the mothers who sent their sons from
faraway countries, wipe away your tears,
your sons are now lying in our bosom and
are at peace.*

*Clem Kealy is a highly decorated veteran of four Australian wars - WWII, Korea, The Malayan Emergency and Vietnam (3 tours). Clem was a parachute instructor and claims he had to push Tom Yeo (tour leader) out of the plane! **Stories** about Clem, Tom and the group were published in the English Language Turkish *Hurriyet Daily News* (see photos above courtesy of Jane Tuna Akataya). Clem also appeared on the *Anzac Day Channel Nine News* gallantly assisting the attractive female reporter.*

DID YOU KNOW

Something interesting about Gallipoli ...

For all you readers with Irish ancestry out there, did you know that *more than 4,000 Irishmen lost their lives fighting at Gallipoli?*

The Irish President recently visited the site while on a state trip to Turkey. This was the *first official visit by any Irish President in recognition of* the huge loss of Irish lives in World War I, because, of course, Ireland was still part of the United Kingdom and the *soldiers lost their lives in the British Army.*

USEFUL TIPS for the current economic climate!!

“WITHOUT A TRAVEL AGENT YOU'RE ON YOUR OWN”

We've all been on a holiday where something doesn't quite go the way we planned. Self-arranged travel is great until **something goes wrong** as the Australian Federation of Travel Agent's (AFTA) slogan states.

At Timeless, like most travel agents, when we are contacted by our clients travelling overseas, we are happy to do everything we can to assist.

FLUCTUATING CURRENCY!

Travellers who don't pre-book their arrangements until they are overseas reduce their chances of getting the best guides and hotel rooms which are snapped up early by those who pre-book. Also, if the Australian dollar drops, they end up paying more than those who have pre-paid before leaving Australia.

Does your Travel Insurance cover an Iceland volcano or riots in Bangkok?!?!



Iceland Volcano May 2010!



Airport chaos as a result of cancellations!

The Iceland Volcano earlier this year is yet another example of how important it is for travellers to have fully comprehensive travel insurance.

Travellers frequently assure us they are covered through their credit cards or via an 'unknown' insurance policy booked online. However, the questions are, how much are you covered for and are you covered, for example, for travel disruption such as this year's Iceland Volcano and Bangkok riots? Many people found they were not covered but all Timeless passengers with comprehensive CoverMore or QBE insurance were.

These policies cover: (as interpreted by us at time of publication)

- **When service providers go under:** E.g. airlines, hotels, car rental companies and shipping lines
- **Civil unrest:** E.g. Bangkok Airport, Athens and Paris riots etc
- **Natural disasters:** E.g. Iceland volcano, Asian tsunamis, Fiji flooding etc
- **Injuries from a terrorist attack:** E.g. Mumbai, Bali, London, Madrid, New York etc

When purchasing travel insurance it is essential to clarify:

- How much do they cover for medical expenses?
- Do they cover for emergency evacuation?
- Do they cover for existing medical conditions? If yes,
- Do they cover for extra existing medical conditions not specified in their policy brochure?

Timeless Tours can provide travel insurance and are happy to quote you at any time. Please see our Travel Insurance special below. For any other information please contact us. All Timeless staff have official accreditation to sell travel insurance.

TRAVEL INSURANCE SPECIAL

If you book your International flights from Australia with Timeless in combination with any of the Ozturk tour, Anzac for Gallipoli tour or our new Syria / Jordan tours you'll receive a further 10% discount on our already reduced full-comprehensive travel insurance prices!

*Terms and Conditions apply**

AIRLINE UPDATES

The Skytrax World Airline Awards are known worldwide as the only independent passenger survey of airline standards

Final top 10 Skytrax Awards 2010

1. Asiana Airlines
2. Singapore Airlines
3. Qatar Airways
4. Cathay Pacific
5. Air New Zealand
6. Etihad Airways
7. Qantas Airways
8. Emirates
9. Thai Airways
10. Malaysia Airlines

Other awards announced:

1. **Best First Class:** Etihad Airways
2. **Best Onboard Catering – Economy Class AND Best Airline in Southern Europe:** Turkish Airlines
3. **Best Airport Services:** Thai Airways
4. **Best Economy Class:** Malaysia Airlines
5. **Best Airline – South East Asia:** Singapore Airlines

EMIRATES

started flying to Madrid 01 August

BANGKOK AIRPORT RAIL LINK NOW OPEN!!

The Suvarnabhumi Airport Rail Link is now officially open to the Public, offering faster travel times between Thailand's major international airport and the heart of Bangkok.

The **28 km network** connects Suvarnabhumi Airport with the **City Air Terminal (CAT)** in Bangkok's Makkasan area through a non-stop 15 minute journey titled the **Express Service**. The **City Line** (operating on the same Express Service) takes approximately 30 minutes to and from the airport from its furthest stations.

The Airport link promises speeds up to **160kph** and can cater up to **50,000 passengers daily**.

**Terms and Conditions: Discount special only applicable to full cover comprehensive travel insurance sold by Timeless Tours. It is only applicable to travel insurance and cannot be exchanged for cash or used for other travel arrangements made through Timeless. The discount is only applicable to new bookings for the 2011 tours listed at left.*

****AIRLINE UPDATES**** Do you want flat beds in business and first class???

As space in economy class becomes ever more restricted, we find that many passengers prefer to *upgrade to premium economy, business or first class*. We are often asked *which airlines provide flat beds* in business and first class. Here is a *website by Skytrax* to look at which will hopefully help with the *endless confusion*. (Please remember that *airlines retain the right to change aircraft type* at any time for operational or other reasons).

FIRST CLASS flat seats: <http://www.flatseats.com/Reviews/A-Z-First.htm>

BUSINESS CLASS flat seats: <http://www.flatseats.com/Reviews/A-Z-Business.htm>

Note: you may need to scroll down the pages slightly after linking to these websites

****VISA UPDATES**** Current visa summary 2010

Australians do not need visas for:

Spain
Portugal
Morocco
United Arab Emirates (UAE)
Israel
Lebanon (at present)

Visas are obtained on arrival for Australians:

Turkey
Oman

Visas are either pre-arranged or obtained on arrival for Australians:

Syria*
Jordan*



Australians require pre-arranged visas for:

Iran

***Visas for Syria and Jordan: Obtaining on arrival or pre-arranging?**

If you are flying into Aleppo, Damascus or Amman on an international flight booked through Timeless Tours or to do a land program arranged by Timeless Tours, we can arrange for your visa to be issued on arrival through our local operators. This is a cheaper and quicker method than getting your visa in Australia before departure.

Israel:

It is not compulsory to have your passport stamped on arrival or departure in Israel. We recommend this strongly as some countries refuse entry to passengers with Israeli stamps or land border crossing stamps from countries neighboring Israel.

****PASSENGER FEEDBACK**** (continued next page...)

SYRIA & JORDAN: “Jim and I are home safe and sound after a wonderful trip to Syria and Jordan. It went perfectly to plan and we experienced everything we wanted to. Our only complaint was that we needed two months rather than two weeks. Thank you for your fantastic organisation (great hotels especially Dar Al-Yasmine in Damascus and the one in Hama) and the little surprises e.g. the horse ride into Petra and swim at a resort at the Dead Sea.

Drivers and guides were all excellent and passing through customs etc in Damascus was a breeze. The hotel Cilicia in Aleppo was in a great location. It was very clean and the staff couldn't have been more helpful.

Thank you again for organising this trip of a lifetime. We have already recommended you to two other people in the Southern Highlands”

Lorraine & Jim McAlpine

TURKEY: “Just a brief note to offer special thanks for and comment about our most wonderful, recent trip to Turkey.

The "Glories of Turkey" was just so very interesting & enjoyable. The quality and standard of the accommodation, food, sites, transport and the actual guide input were just superb. Not a hitch, just pure enjoyment that kept rolling out each and every day.

It was also so easy and effortless, just calling and leaving all of the arrangements (that were obviously so well executed) to you. Our sincere and renewed thanks - we'll be back for more.”

Margaret & Phillip Reakes

‘Feedback is one of the essential elements of good communication’

SYRIA: “Back in Bahrain after a wonderful trip to Syria. It was a really good itinerary - we loved everything we saw and everything worked smoothly.” *Deborah Hopes*

LEBANON, SYRIA & JORDAN: “No problems with entry to Lebanon and no visa required. Sylvia was a good guide and the driver Hassan was good too. Hassan, in particular, was extremely intelligent and a hive of information, particularly on current political and social events. All sites visited in Lebanon were great. Jeita caves a revelation. Cedars lovely, Anjar and especially Baalbek were great. An unscheduled highlight was a visit to the Mouawad Palace on Sylvia’s recommendation, a private museum in Beirut, set up by a wealthy Lebanese jeweller (now a resident of Switzerland), showcasing fabulous furniture, ceramics and jewellery, including a diamond encrusted bra worth about eleven million dollars.

No problems at the Syrian border although a bit slow. Already had visa and I think this helps move things along. Guide Ahmad Al’Shalabi was terrific. A young man (30 years old) but we got on very well and had many interesting discussions on a range of topics. Highly recommended. Ahmed was an intelligent, educated, “with-it” young man. Ahmed even took us to have afternoon tea with his mother at her house outside of Damascus. Syria was our particular favourite of the countries we visited. Prices low especially food and we had some great meals. Compared to Lebanon where there are banks and ATMs about every block, Syria has virtually none so potential tourists need to be advised about changing money when they can, particularly in centres other than Aleppo or Damascus. Sites in Syria exceeded our expectations. Crac des Chevaliers, Apamea, St Simeon, Rassafeh, Palmyra and Bosra were all fantastic. Aleppo and Damascus museums also excellent. I know we wanted to go along the Euphrates and we liked the drive. However it is possibly not an area that would appeal to everyone. From Aleppo to Deir Ezzor was great and from there to Palmyra too but the extra bit down to Mari and back not really worthwhile as the Mari site is currently undergoing more renovation and hard to see much. Being close to the Iraq border was exciting.

Our driver in Jordan, Sufyan was excellent. In fact he took our basic program and rearranged the timing to make much better use of time. One thing we discovered too late is that it is possible to do a day tour to Jerusalem from Amman (possibly from Dead Sea resorts) and we would have done this had we known. You get a special ‘visa’ at the border on Allenby Bridge but require a double entry visa for Jordan. Dead Sea Spa superb. Perfect place to spend last afternoon. All in all, a fascinating trip and experience which we would strongly recommend to others. Arabic people a delight and so friendly. ” *Roger Allnutt*

TURKEY: “John and I had the most wonderful 5 weeks in Turkey which was, in no small part, thanks to you. The hotels you booked us into were perfect - we asked for quaint or different and that they were. They were also central and the views were stupendous! Cappadocia was OUT OF THIS WORLD - we were so happy that you recommended we stay there and the Museum Hotel was FANTASTIC. We just enjoyed that place so much - yes, 4 nights was plenty. Glad we went to Ankara for the day - I thought the Ataturk Mausoleum was well worth the trip. Antalya was a lovely spot to wander around - it was interesting finding our way out of there in the car!! Kas was beautiful - the view from the room and restaurant was out of this world. John had his first swim there and wandering round the town and eating at the restaurants was fun as was boating out to one of the Greek Islands.

Picked up the car at Dalaman Airport for Bodrum; all your instructions were fantastic re finding hotels etc. We had our best meal in Bodrum - a beautiful fish meal -quite memorable and with a view to boot! Ephesus was quite amazing - one of the many highlights. Drop off of car in Kusadasi went perfectly and we then walked, and asked directions many times to find the bus that went to Sirince (always makes a trip interesting).

We are so glad you recommended Sirince. Getting to the hotel was interesting - Ahmet wasn't there however the young girl who worked there helped wheel our HUGE cases across cobblestones, drains, rocks, steps and stairs - she was a real champion and always smiling. Our room was very, very quaint as you will know - makes me smile as I remember it. Really enjoyed having drinks on the terrace with Ahmet and another couple from England (she is originally from Mosman!!). Ahmet is a most charming host and showed us to a great restaurant on our first night. Sirince is a wonderful village to just wander around. We got on famously with the other couple and spent some time with them in Sirince and again in Istanbul.

The pickup to Troy/Gallipoli etc went well and we were soon on our way to Canakkale which was a most interesting town to wander around. We did not go to Troy as we were "ruined" out at that stage and, after seeing Ephesus, knew that we had seen the best by far. Gallipoli - well, what can one say.....such a waste of young lives and for what. We are very glad we went there and found that the one day, although long, was enough.

The Nena Hotel was in a great spot - close to the tram and Turkish bath (yes, we gave it a go - very humorous indeed!) Ah, those wonderful bubbles. [...] The trip was absolutely wonderful - full of magical moments, new adventures, meeting beautiful people, staying in quaint and interesting hotels and with no great hassles. Your instructions and information was most helpful and suggestions of where to stay, what to do and what to look out for were very handy.

Many, many thanks to you and your staff - I have already recommended you to a friend of mine who is doing a house swap in Istanbul” *Debbie & John Flynn*

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**MEET TIMELESS TOURS and HAMIT OZTURK at the SYDNEY TRAVEL BAZAAR
SUNDAY 28 NOVEMBER 2010**

FREE ENTRY FROM 10AM-4PM (all venues)

Sydney Venue: BOWLERS CLUB, 97-99 YORK STREET

see below for **Melbourne, Canberra and Brisbane** - Timeless Tours will also be at these venues.



Eastern Mediterranean Tourism Association



**2010
Travel Bazaars**



Did you know that over 800,000 Australians visited these destinations last year?

Hear from the experts!.....Come along to one of EMTA's forthcoming TRAVEL BAZAARS. Visit the many stands where travel providers, plus airlines, with extensive knowledge of the region can chat with you about this unique and exciting area.

Remember....your AFTA travel agent is your best travel partner

Free Admission!!

10am—4pm

DATE:	CITY:	VENUE:
SUN 21 NOV	Melbourne	William Angliss Conference Centre 555 La Trobe St, Melbourne
SAT 27 NOV	Canberra	Southern Cross Club Woden 92-96 Corinna St, Phillip
SUN 28 NOV	Sydney	Bowlers Club 97-99 York St, Sydney
SUN 05 DEC	Brisbane	Royal on the Park Hotel Cnr. Alice & Albert Sts, Brisbane



Visit our website at: www.emta.org.au

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